

QUICK FACTS



Industry: Non-Profit



Employees: 40-50



Locations: 7 locations +
off-site events



Primary Solutions:
Managed Services,
Hardware Procurement,
VDI

CHALLENGE

Every dollar matters at a non-profit organization. When in-kind donations power operations, each expenditure directly impacts service to the community. This makes efficiency, employee productivity and the right technology solutions so important for these IT decision makers. This client struggled with frequent outages and disjointed technology – both which hindered productivity and stretched their budget. They sought seamless technology that would improve workflows and network support to ensure high availability, so that staff could focus on reaching and impacting the community.

“Working with ITP, our technology budget is spent more efficiently. We lean on their engineers for experience and expertise, rather than hiring an in-house resource. By outsourcing our network management, we can allocate more of our funding towards hosting sporting events and tournaments for our community.”

SOLUTION

ITP implemented a centralized server housed in our data center and provides outsourced network management. The non-profit now has unified technologies that work seamlessly together to elevate their existing workflows and operations. Employees can access work applications and documents securely across seven locations and remotely using VDI on a centralized server with high availability. No longer is this non-profit sending people home early because technology isn't working, which was a frequent occurrence in the past.

“With ITP's expertise, we've finally landed on a solution that works consistently for our needs. Now our technology environment works together, and our employees are exponentially more productive.”

SUCCESS

ITP enabled this non-profit's staff with technologies and support that boosts productivity. They are now more effectively using their technology budget, while still having access to top notch resources and tools. High availability in the cloud allows their team to work from anywhere. When network availability issues arise, their team has easy access to responsive engineer resources at ITP and the issue gets resolved quickly.

“The tools ITP has provided us have been fantastic, but it's the people behind them that I really value and rely on. I know that when my engineer is onsite, that he cares enough about us to make sure things get fixed or completed. ITP not only makes my job easier, they help us keep our IT costs manageable.”

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Don Wigington, Senior Director
Special Olympics Wisconsin